



Miracle Training Services

for Microsoft®
Dynamics™ NAV
and AX

Working with customers & partners to help them get the most out of their Miracle Solution

Introduction

Implementing a new Payroll or HR system can be a significant investment of both time and money. We think it's vital that every element of functionality within the system is exploited.

The solutions can often be complex to use for those who are not familiar with the new environment, so we believe it's critical to train new users.

At Miracle we run training courses for both partners and end-users. Our main aim is to equip our users and partners with the knowledge to get the most out of their system, while improving efficiencies and motivation to ensure a maximum return on investment.

Our courses are run by specialists who have an in-depth knowledge of our products. The courses are run in various formats, however we would be happy to discuss any specific training requirements you may have.

We have a network of Payroll and HR specialists who would be happy to deliver a webinar on any payroll or HR subject.

Course Options

On-site Customer Training

Our standard training courses can be delivered on-site if required. We usually limit our on-site courses to eight attendees and will provide training material. We ask you to provide an appropriate training room with lunch and refreshments. Please contact us to arrange dates.

Off-site Standard Courses

Our standard training courses are run from our offices in Tewkesbury, Gloucestershire. Training material, lunch and refreshments will be provided.

One to one Webinar Training

We can provide a two hour standard or bespoke webinar training course and documentation will be provided.

Of course there is no limit to the number of people that can dial in for the training. Please contact us to arrange dates and times.

Webinars

We run a range of webinars on various subjects as detailed below, however we can arrange a webinar on any payroll or HR topic of your choice:

- HR Contracts
- HR Benefits
- Statutory Absences
- HR Emailing Events
- Training Course Management
- Back Pay Calculations
- Training Needs
- HR Pay
- Payroll Transfers
- Pension Processing
- Annual Recording
- Sickness Recording
- P11D Refresher

Courses

We run the following standard training courses:

- MiraclePay Enterprise
- MiraclePay Enterprise Advanced
- P11D
- MiraclePeople
- MiraclePeople Advanced
- MiracleTime
- MiracleFleet
- Miracle Umbrella Solutions
- Miracle End of Year

We do also run specialist courses and master classes, see our website or contact the office for more details.

We do have factsheets available detailing course content.



Terms & Conditions

- For on-site training courses we ask that you provide an appropriate training room with lunch and refreshments
- For off-site training courses, we reserve the right to cancel if the minimum number of attendees are not achieved
- We will require payment upfront. An invoice will be issued once we receive confirmation of attendance
- Courses will be booked on a first come first served basis
- For on-site and webinar training, we will try to accommodate your choice of date, however we cannot guarantee it

How to book

If you would like to book on any of our training courses, please call the office on 0845 634 5015 or email sales@miracle-dynamics.com. We would be happy to provide costs, further details, dates and availability. We can also discuss any bespoke training needs you may have.



For further information on **training courses** contact us on **0845 634 5015** or email sales@miracle-dynamics.com

