

Terms & Conditions

for our training courses

All of our training courses are subject to the following terms and conditions:

Our courses are limited to 6 people per course, bookings will be made on a first come first served basis. We can book accommodation on your behalf, however you will be liable for any cancellation fees if appropriate notice is not given.

Confirmed bookings may be cancelled up to 3 working days from the course start date without any penalty. Cancellations within 3 working days from the course start date will be subject to the full fee of the training course. Miracle have the right to cancel training courses with 48 hours notice, if we do not receive a minimum number of attendees.

For on-site training courses we ask that you provide an appropriate training room with lunch and refreshments. We will require payment upfront, an invoice will be issued once we receive confirmation of attendance. For on-site and webex training, we will try to accommodate your choice of date, however we cannot guarantee it.